This glossary contains definitions of terms used throughout the *POS Device User Guide*. Terms in this user guide that are also used in the Medi-Cal provider manual are defined in the Medi-Cal provider manual.

POS Term	Definition
24-hour format	A time format that distinguishes a.m. from p.m. without the use of the a.m./p.m. abbreviations. For example, 0100 is 1:00 a.m. and 1300 is 1:00 p.m.
Case Numbers	10- or 12-character numbers given to recipients involved with the <u>Sneede</u> v. <u>Kizer</u> lawsuit to identify each case to which the recipient may apply Share of Cost liability clearance.
Date/Time Change	A function that allows you to set the time and date on the POS device.
Default	A value automatically entered for a given field.
Download Time	A scheduled time when a software download is set to occur. See "Software Download."
Dummy Transaction	A transaction that does not send any information for processing. A dummy transaction is sent during a test transaction. See "Test Transaction."
DUR Conflict Code	Standardized two-character code indicating a potential drug therapy problem has been identified.
DUR Intervention Code	Standardized two-character code indicating the action taken by the pharmacist in resolving a DUR conflict.
DUR Outcome Code	Standardized two-character code indicating the disposition of the prescription; that is, filled or canceled.
ECC Error Code	Electronic Claims Capture (ECC) error codes notify you of any errors in a *HCFA 1500* claim transaction.
Error Checking	A method that checks each entry in a transaction to ensure that it conforms to the required format. If an entry does not conform, you are alerted and asked to correct the entry.
Error Codes	Codes displayed by the POS device that indicate a problem in the device. These codes are explained in the *POS: Error Codes* section in this user guide.

POS Term	Definition
Error Correction	A method that checks each transaction after it has been submitted to a Medi-Cal host computer to ensure that information within particular fields is correct. If the Medi-Cal host rejects the transaction, the rejected transaction is received by your POS device and the screen displays any errors found.
Family PACT	Family PACT stands for the Family Planning, Access, Care and Treatment program.
Function Keys	Keys on the POS device that allow the user to initiate transactions.
HAP	Health Access Programs.
HCFA 1500 Claim	*Health Care Financing Administraion (HCFA) 1500* claim. Medical Services and Allied Health providers may submit the *HCFA 1500* claim online. *The HCFA 1500* has replaced the 40-1 claim form.
Help Features	Features that allow the user to obtain online information for specific fields.
Host Telephone Numbers	The telephone numbers that the POS device will dial to connect with the Medi-Cal host computer.
Host Computer	The Medi-Cal computer system where all transactions are sent for processing.
Initialize	Steps and procedures that are necessary to get the device ready to submit transactions.
NCPDP Reject Codes	Two-character National Council for Prescription Drug Programs codes received by the POS device when a drug claim is denied. These codes are explained in the *Medi-Cal Pharmacy Provider Manual* section of the Part 1 manual or Section 1000-10.
NDC	National Drug Code. The unique 11-digit number assigned to drugs that identifies the manufacturer, drug, strength and package size of each drug.
Online Adjudication	Electronic communication between a submitter and the Medi-Cal host computer that results in an immediate response.

POS Term	**Definition**
Patient Paid Amount	The amount the recipient pays or obligates to pay toward his or her Share of Cost.
PBX Number	Private Branch Exchange (PBX) numbers are numbers that will tell the POS how to dial out of a particular phone line. For example, if obtaining an outside line requires dialing a "9" first, then "9" is the PBX number.
PIN	Provider Identification Number.
Prescription Number	A unique number assigned to each prescription by a pharmacy.
Program Function Key	A key that can be assigned by the programmer to perform special functions within a program. These keys are labeled "F1", "F2", "F3" etc.
QWERTY Style Keyboard	A standard keyboard that has "Q-W-E-R-T-Y" as the first six letters on the top row.
Reversal	A means of voiding a previously submitted transaction.
Share of Cost (SOC)	The dollar amount that certain Medi-Cal recipients must pay or obligate toward medical services prior to receiving Medi-Cal benefits.
Shortcut Key	This function allows you to map commonly used provider numbers to a two-digit numeric key combination. Therefore, when the terminal display prompts you for a provider number, you simply enter the two-digit numeric keys corresponding to your provider number.
Software Download	The means used to obtain upgrades of software as they become available. A process by which a new version of the software is sent from the host to the provider.
System Date	The date that is stored in your POS device.
System Start Screen	The screen that is considered the "Main Menu" of the POS device since all transactions originate from this point.
Test Transaction	A function used for testing your POS device software and its ability to successfully send a transaction to the Medi-Cal host computer.